



Wellington Health Centre Patient Participation Group

Peter Crutchfield – CLH MD

10th May 2011

Agenda

1. Who are Central London Healthcare (CLH)
2. Healthcare Reforms
3. The CLH Vision

Who are Central London Healthcare?

A 'not for profit' Community Interest Company
'Pathfinder' GP Commissioning Consortium

24 GP Practices - City of Westminster area

135,000 Patients

200 GP's and practice staff

Small highly effective back office team

What do we do?

- Origins in the 1980s
- Practice Based Commissioners since 2006 - £130,000
- From 1 April 2013 – GP Commissioning Consortium - £300,000
- Commissioning = Buying
 - A&E
 - District Nurses
 - Hospital procedures (operations etc)
 - Mental Health Services
 -

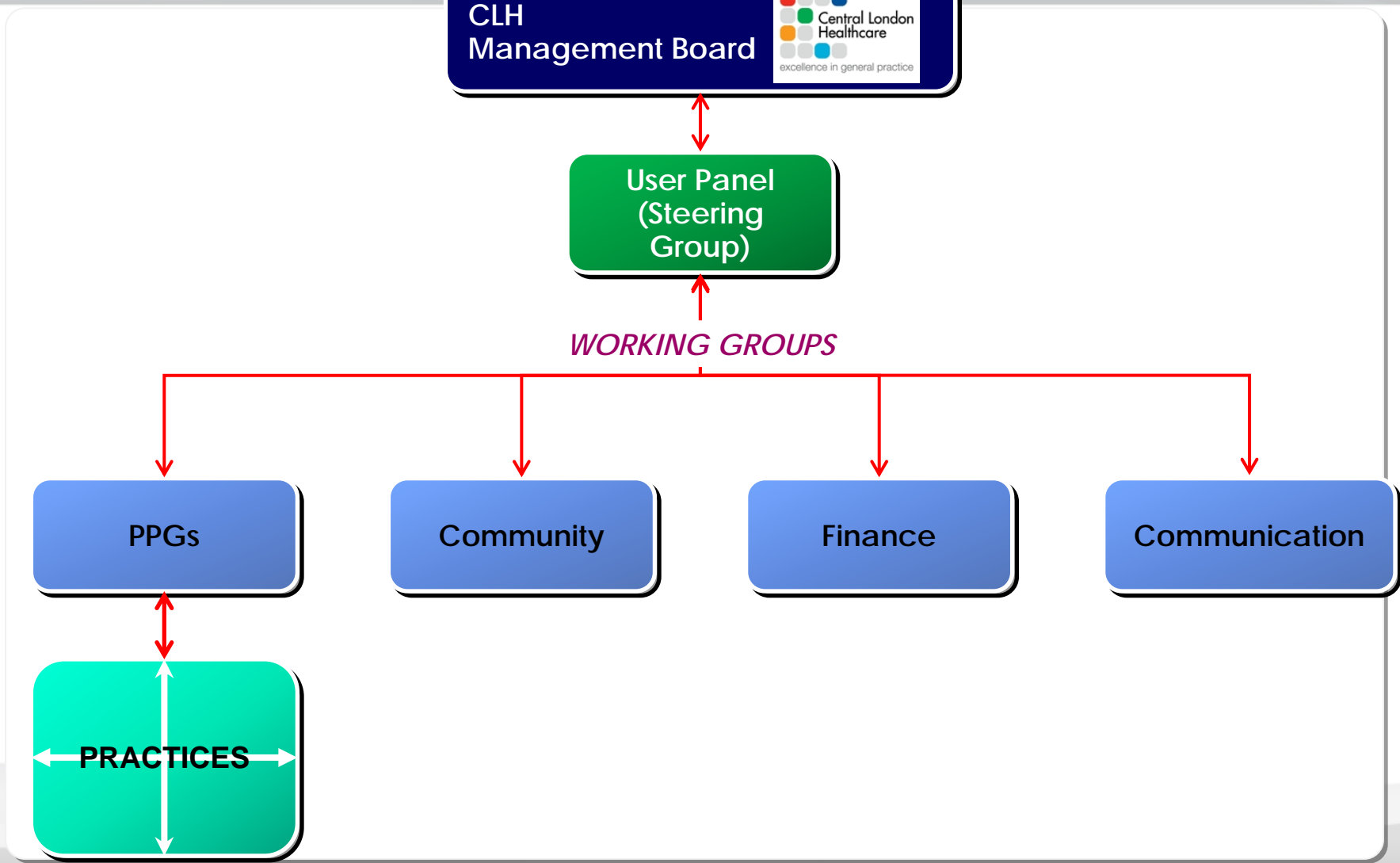


Healthcare Reform

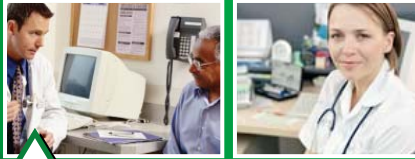




WORKING GROUPS



1



PATIENT ENGAGEMENT

- PPGs
- Community
- Healthwatch

How to involve patients PARTNERSHIP

2



FINANCIAL TRANSPARENCY & PARTNERSHIP IN ALLOCATION OF FUNDS:

- Commissioning Decisions
- Service Design (quality & cost efficiency)

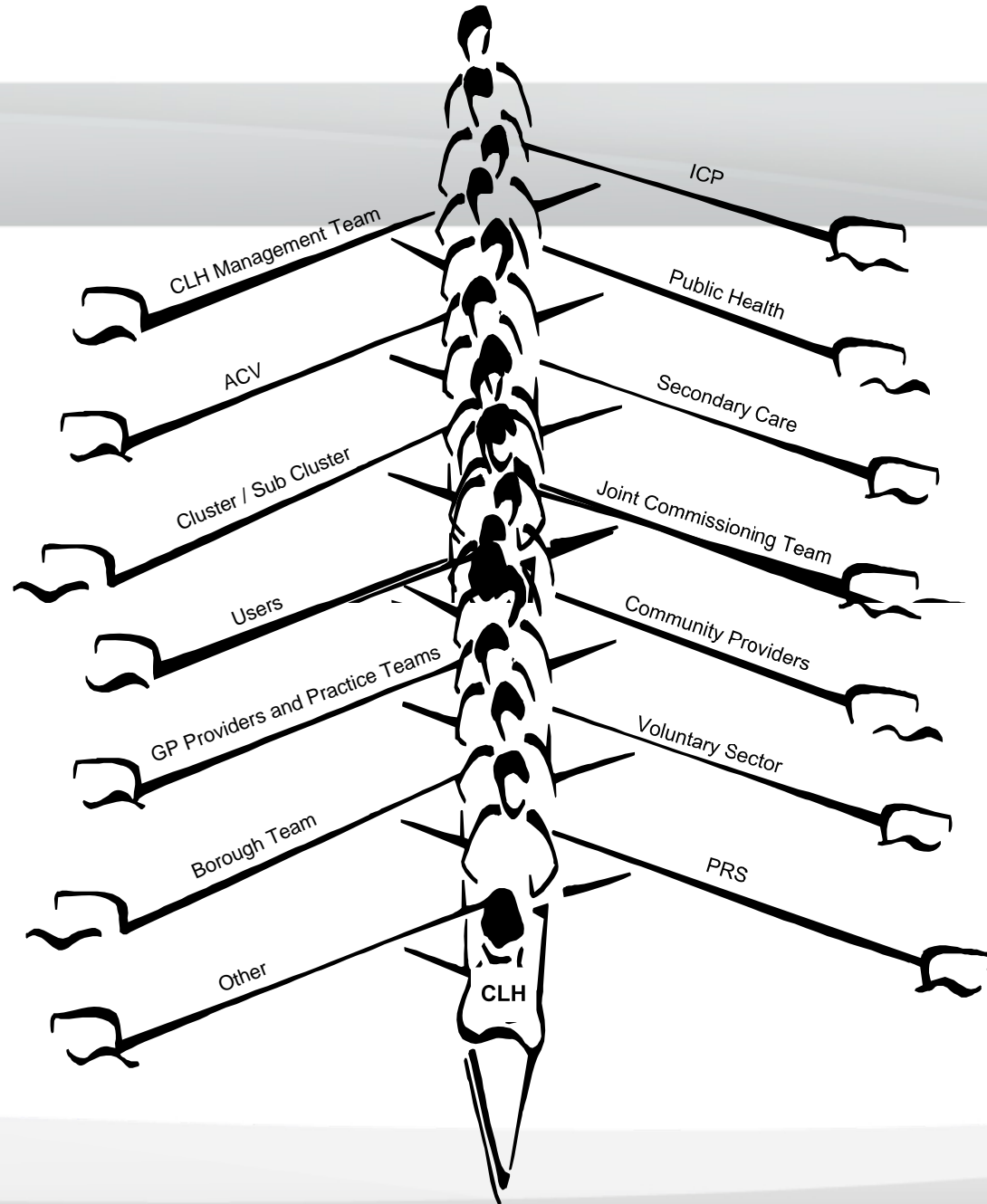
3



INFORMED CHOICE

- Access
- Quality

GPs will steer the
boat but not do
all the rowing



Who is currently responsible

- Primary Care Trusts – PCTs
 - Was NHS Westminster
 - Now Inner North West Sub-Cluster!
Westminster / Kensington and Chelsea / Hammersmith and Fulham.

Timetable

Nov 2010

Health Bill Published

May 2011

First 'delegated responsibilities' given to CLH

April 2012

CLH becomes a statutory body
Full delegated responsibilities from PCT complete
CLH still 'reports' to the PCT

April 2013

PCTs cease to exist
CLH takes on statutory responsibilities.

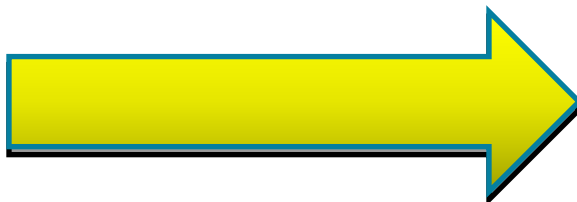


Our Vision

Traditional Healthcare model

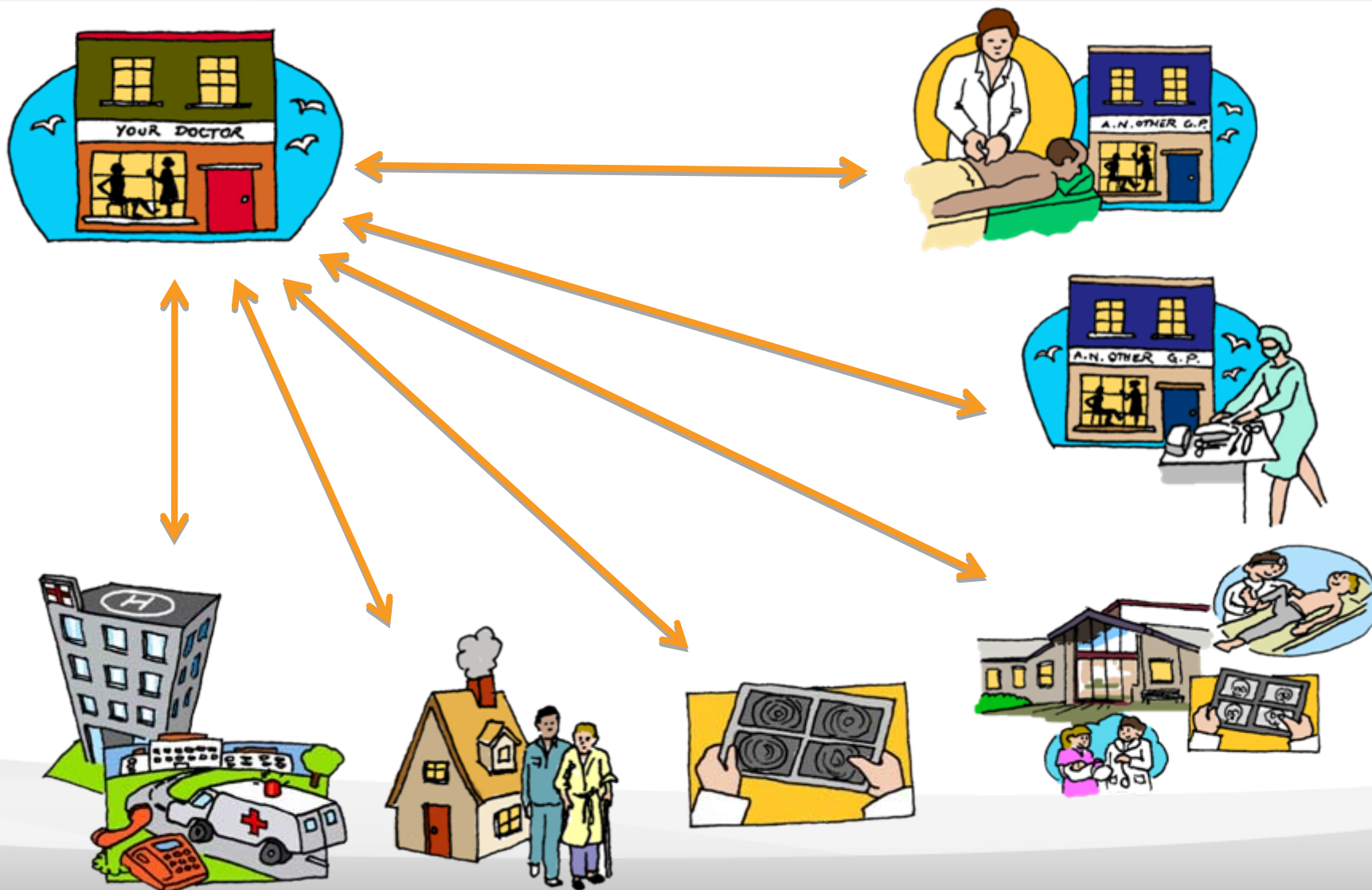


Initial consultation
with your GP



Subsequent treatment or advice
Provided by the hospital

Healthcare Network



Healthcare Network Elements



Your GP

Who may offer extended services to their own or all CLH patients such as diagnostic tests or minor surgery, and may also host or provide outreach clinics and/or be open in the evening, early morning or at weekends.



Hospital

providing specialist treatment, major procedures, Out Patient services, Emergency Department and Urgent Care Centre 24 hrs a day 365 days a year



Diagnostic centres

for rapid diagnostic testing and results



Home care

by community nurse teams and social carers



Other CLH GP's

that offer extended services / outreach clinics / operate extended hours so you can see a GP when your practice is closed.



Community-based clinics

which offer one or more Consultant and Specialist led services and may also offer walk in services and diagnostic services on site (the largest of these clinics may sometimes be referred to as Polysystem "hubs" in NHS documents.

The CLH Healthcare Network

From :- Referral and Signposting (mind the cracks)

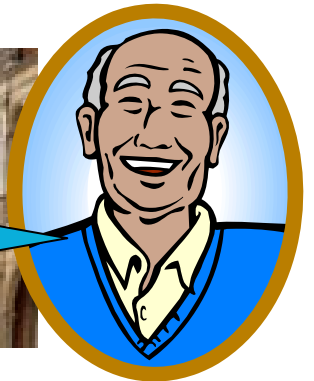
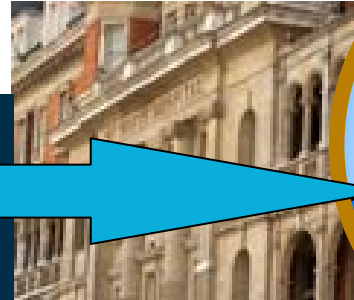


The CLH Healthcare Network

To :- Coordinated Care - Right Care, Right Place First Time - Your Personal GPS.

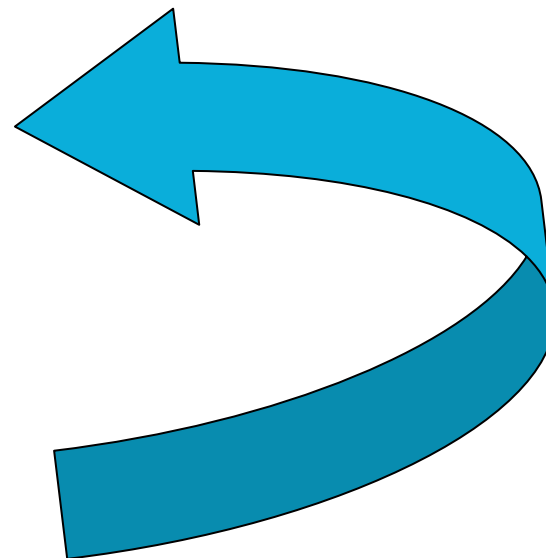
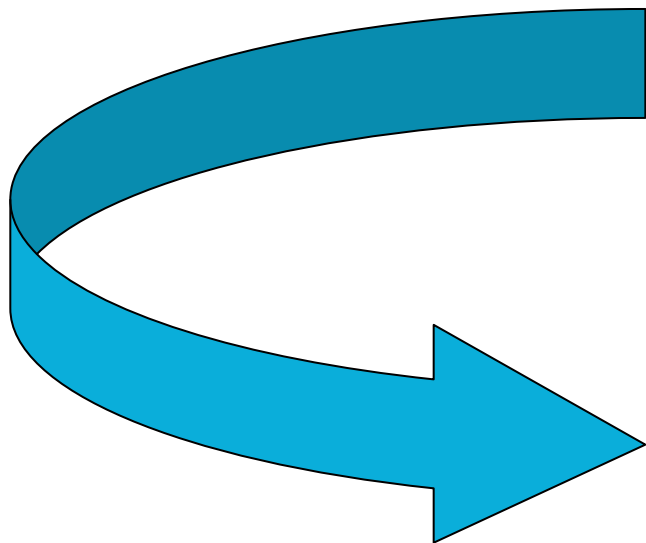


Care Coordination
Case Management
Patient Advocacy



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From:- Reactive – Admission and Readmission



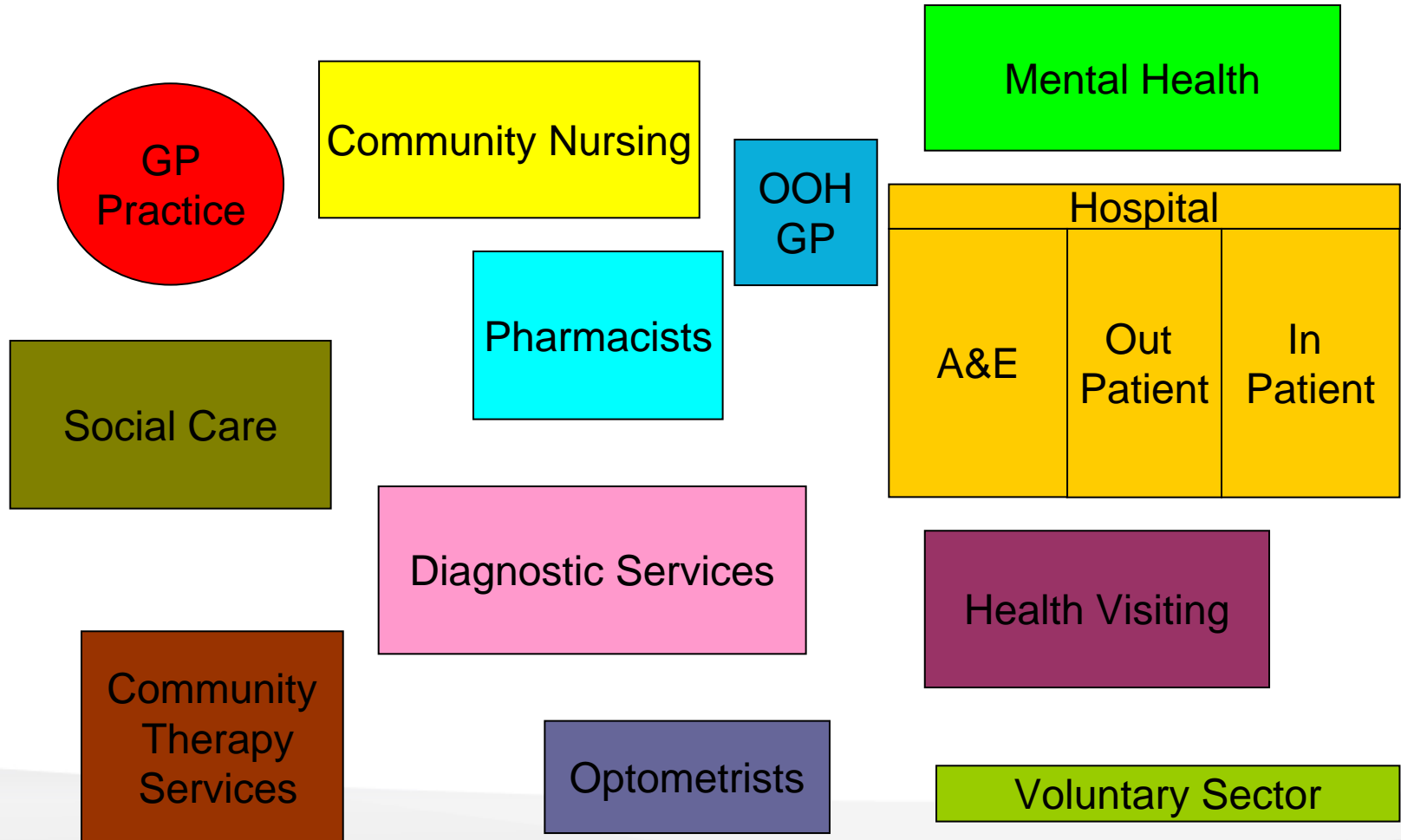
The CLH Healthcare Network

To:- Proactive – Prevention, Risk Stratification and Case Management



The CLH Healthcare Network

From fragmented

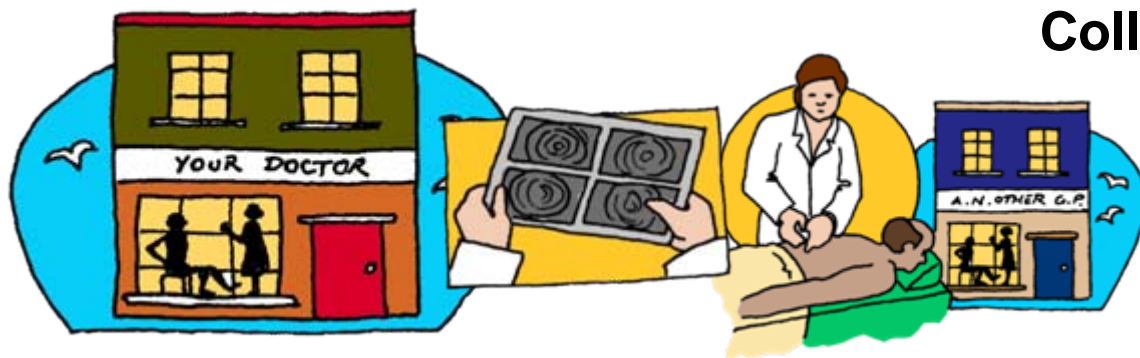


Healthcare Network

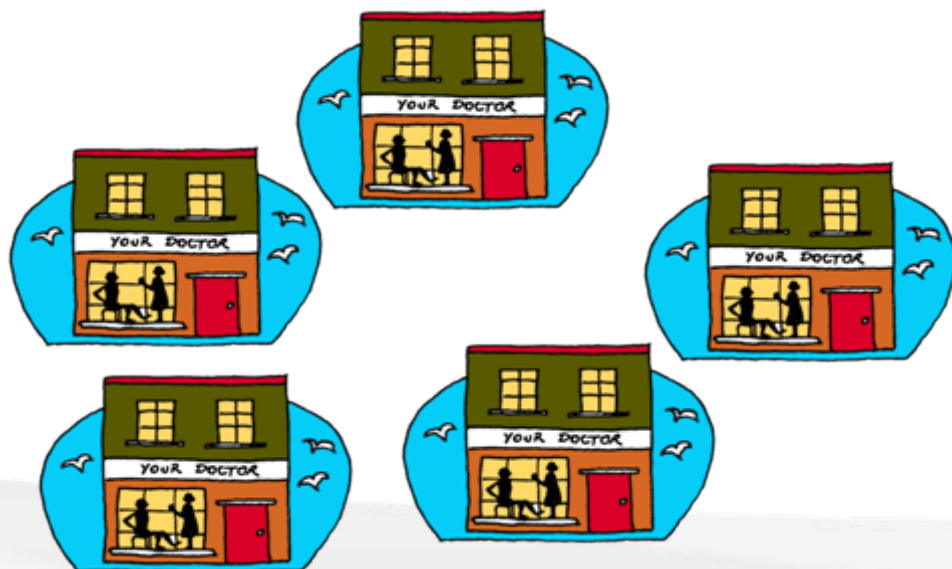
To:- Whole System, Patient Centred Coordinated Care



Healthcare Network Elements



Collocated where necessary



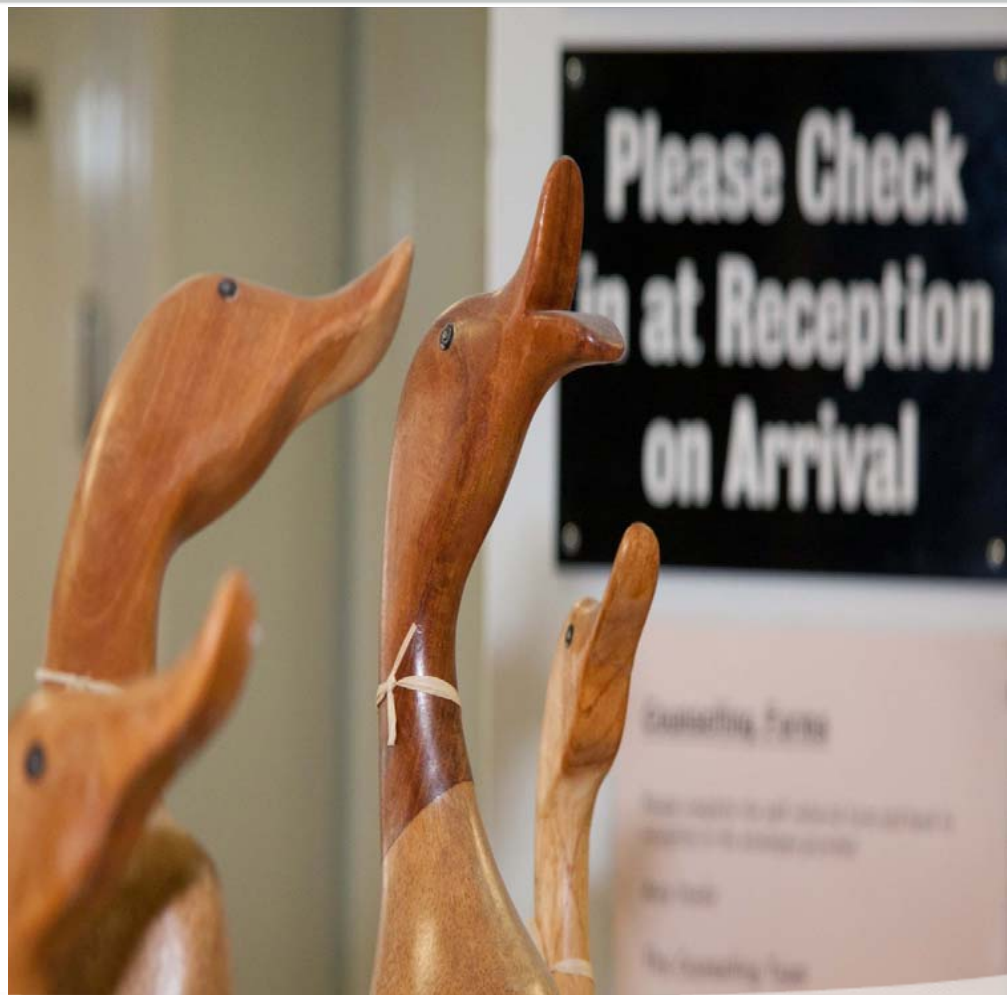
Distributed where possible

- Care Closer to home
- Linked to and integrated with GPs (with whom patients already have a relationship of trust)
- Holistic Care
- Easy to Access

CLH Healthcare Network

Cost effective high quality care

- Utilising existing Premises capacity, minimal capital costs or increase in premises operational costs
- Developed from existing Primary Care infrastructure
Admin
Governance
Systems
- Designed and managed by experienced Westminster based Clinicians.





Questions?